

Contact with stakeholders

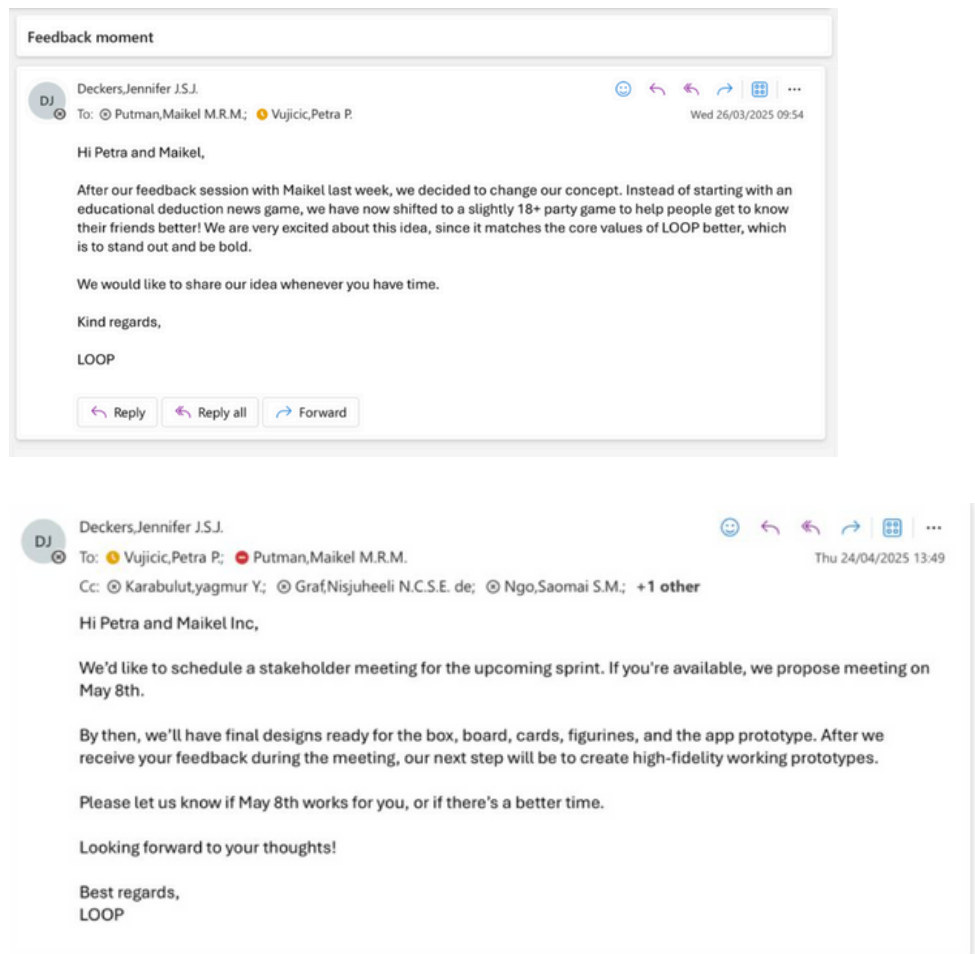
In this chapter I will talk about the initiative and responsibility I took during our group project when it comes to contacting our stakeholders.

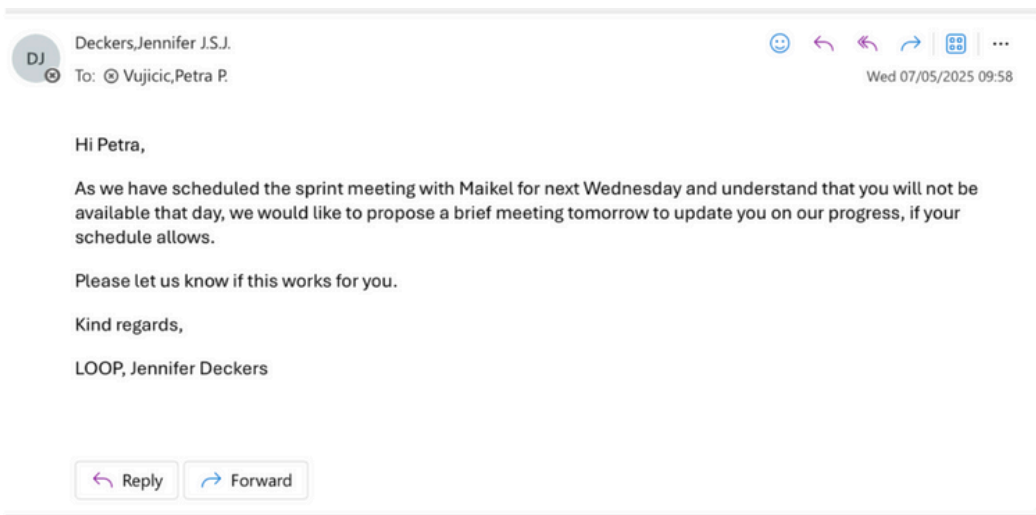
Why am I doing this?

I mostly took the initiative in updating and contacting our stakeholders, since it's important to involve them in your process, especially early on, while big changes happen, like changing concepts. It can prevent us from misunderstanding later on. Their feedback improves the quality of our product, because of their expertise in board games.

How am I doing this?

I initiated communication with our stakeholders by informing them the big change in concepts and suggesting a moment for feedback. I later got feedback from Petra that we should work with agile/sprints, so I took the initiative again by emailing them to plan in a sprint delivery, since Petra could not join the first sprint delivery I arranged a separate sprint delivery with her, which was a class presentation on a Thursday to keep her involved and informed.





What am I doing ?

I'm taking initiative and action to make sure our stakeholders are aware of changes, our progress and feel involved. I sent them emails, coordinate with our schedules and help the team to present our work professionally. During this semester I felt like I was middleman between the stakeholders and the group.

So?

Because of this I learned to be pro-active and that good organised communication is important to improve a product's quality. I also learned to be flexible when plans changes, like when Petra wasn't able to attend a meeting or adapting my own schedule to theirs to make sure all our stakeholders are equally involded in this project.